







## Directory of Cultural & Linguistic Services of San Bernardino and Riverside Counties

#### **Dear Provider:**

This resource directory includes community organizations that can provide culturally sensitive and linguistically competent services for your diverse patient population.

Resources are organized by subject matter to help you access information quickly.

Please document the referral in the patient's chart.

Although we do our best to keep all information up-to-date, resource contact information changes frequently. Please call us if any information proves to be incorrect.

Thank you,

**Regal Medical Group** 







### **Directory of Cultural & Linguistic Services** of San Bernardino and Riverside Counties

#### **Contents**

ADOPTION/FOSTER CARE	3
COMMUNITY WELLNESS	5
COUNSELING SERVICES	7
DIABETES	12
DISABILITY RESOURCES	12
DOMESTIC VIOLENCE ASSISTANCE	14
HEALTH EDUCATION	16
HEARING/VISION DISABLED	16
HIV/AIDS SUPPORT	18
HOMELESS RESOURCES	19
INTERPRETATION SERVICES	25
LEGAL SERVICES	26
SENIOR RESOURCES – SAN BERNARDINO/RIVERSIDE COUNTIES	27
ALZHEIMER'S & DEMENTIA RESOURCES	28
Adult Day Services	29
Assisted Living	29
Care Management	30
Elder Abuse	30
Health Associations	31
Home Care	32
Hospice Care	32
Insurance & Social Security	33
Legal Assistance & Information	34
Medication Coverage	35
Safety	35
Transportation	35
TEEN RESOURCES	36







Program Title	Contact	Cost	Languages/Service	
ADOPTION/FOSTER (	CARE			
ADMINISTRATION				
150 S. Lena Road San Bernardino, CA 92415	(909) 388-0242 Fax: (909) 388-0233	Varies	Varies	
BARSTOW OFFICE				
1900 E. Main St Barstow, CA 92311	(760) 957-1540 Fax: (760) 957-1555	Varies	Varies	
CENTRAL OFFICE				
1094 South E. Street San Bernardino, CA 92415-0084	(909) 300-1900 Fax: (909) 381-1062/1081/378	Varies 1	Varies	
FONTANA OFFICE				
17621 Foothill Blvd Fontana, CA 92335	(909) 428-4201 Fax: 909-428-4314	Varies	Varies	
JUVENILE COURT				
860 E. Gilbert Street San Bernardino, CA 92415	(909) 387-7473/7474 Fax: (909) 387-0523/7499	Varies	Varies	
NEEDLES OFFICE				
1090 E. Broadway Needles, CA 92363	(760) 255-5400	Varies	Varies	
PLACEMENT RESOURCE	ES OFFICE			
412 W. Hospitality Lane San Bernardino, CA 92415	(909) 891-3300 Fax: (909) 891-3399	Varies	Varies	
RANCHO CUCAMONGA	OFFICE			
9518 East 9th Street Rancho Cucamonga, CA 91730	(909) 945-3762 Fax: (909) 945-3785/4616	Varies	Varies	
SAN BERNARDINO – GIFFORD STREET OFFICE				
1504 S. Gifford Street San Bernardino, CA 92415	(909) 386-1100 Fax: (909) 386-1913/1915	Varies	Varies	
SYSTEM RESOURCES O	FFICE			
412 W. Hospitality Lane San Bernardino, CA 92415	(909) 891-3300 Fax: (909) 891-3399	Varies	Varies	

Page **3** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
VICTORVILLE			
15020 Palmdale Road Victorville, Ca 92392	(760) 243-6640 Fax: (760) 243-6656	Varies	Varies
YUCCA OFFICE			
56311 Pima Trail Yucca Valley, CA 92284	(760) 228-5300 Fax: (760) 228-5321	Varies	Varies
Provides Adoption, Foster	Care & Child Abuse Preven	tion	
GREENHOUSE FAMILY	SERVICES		
1737 Atlanta Avenue Suite H2C Riverside, CA 92507	(951) 788-0322 Fax: (951) 369-9378 http://greenhousefs.net/	Varies	Varies

Greenhouse Family Services is a private, non-profit corporation dedicated to ensuring the well-being of abused, abandoned and neglected children and helping them become independent and successful adults.

#### **HUGS FOSTER FAMILY AGENCY**

27525 Enterprise Circle (951) 695-0888 Varies Varies
West, Suite 101A Fax: (951) 695-0333
Temecula, CA 92590 http://hugsffa.org/

A private non-profit organization dedicated to helping children by training loving and qualified people to become exceptional foster parents.

#### KAMALI'I FOSTER FAMILY AGENCY

31772 Casino Drive, (951) 674-9400 Varies Varies

Suite B <a href="http://www.kamalii.org/">http://www.kamalii.org/</a>

Lake Elsinore, CA 92530

Provides children and families with support services that will allow for a healthy and nurturing home environment for a child in need from foster care placement to family reunification.

#### **ROSEMARY CHILDREN'S SERVICES**

555 N. Perris Blvd Bldg. C (951) 300-1620 Varies Varies

Perris, CA 92571 Fax: (951) 300-1629

https://www.rosemarychildren.org/

Rosemary Children's Services offers a variety of services including: Intensive Treatment Residential Services, Foster Family and Adoption Services, Relative Support Services and Community Based Support Services.

#### **WALDEN FAMILY SERVICES**

3576 Arlington Avenue, (951) 788-5905 Varies Varies

Suite 106 Fax: (951) 788-5903

Riverside, CA 92506 <a href="https://waldenfamily.org/locations/ri">https://waldenfamily.org/locations/ri</a>

verside/

Our Riverside office provides foster care and adoption, as well as a transitional housing plus foster care program, for children and youth in Riverside and San Bernardino Counties.

Page **4** of **38** Rev. April 2020

<b>Program Title</b>	Contact	Cost	Languages/Service
COMMUNITY WELLNE	SS		
<b>SALVATION ARMY - RIVE</b>	RSIDE		
30-400 Landau Boulevard Cathedral City, CA 92234-3387	(760) 324-2275 Fax: (760) 321-4813	Free	Varies
340 S. Palm Avenue Hemet, CA 92544	(951) 925-7176 Fax: (951) 925-5796	Free	Varies
14068 Graham Avenue Moreno Valley, CA 92553-8816	(951) 653-9131	Free	Varies
3695 1st Street Riverside, CA 92501	(951) 784-4490	Free	Varies
SALVATION ARMY - SAN	BERNARDINO		
1412 S. Euclid Avenue Ontario, CA 91762-5816	(909) 986-6748 Fax: (909) 986-9979	Free	Varies
838 Alta Street Redlands, CA 92374	(909) 792-8818 Fax: (909) 335-3140	Free	Varies
746 W 5th Street San Bernardino, CA 92410-3102	(909) 888-1336 Fax: (909) 888-4196	Free	Varies
14585 La Paz Drive Victorville, CA 92392-4222	(760) 245-2545 Fax: (760) 245-1130	Free	Varies
UNITED WAY CORONA - N	NORCO		
815 W. 6th St. Suites 200-205 Corona, CA 92882	(951) 736-0620 https://www.cnunitedway. org/	Free	Varies

At Corona-Norco and Eastvale United Way we are focused on creating community-based and community-led solutions that strengthen the cornerstones for a good quality of life: education, financial stability and health.

# UNITED WAY OF THE DESERT 73710 Fred Waring (760) 323-2731 Free Varies Suite 104 http://www.unitedwayofthe. Palm Desert, CA 92260 desert.org/ P.O. Box 13210

United Way of the Desert's mission is to improve the lives of local residents by mobilizing the caring power of the community to address human and health care needs.

Palm Desert, CA 92255

Page **5** of **38** Rev. April 2020

Program Title Contact Cost Languages/Service

#### TRANSITIONAL ASSISTANCE

The San Bernardino County Transitional Assistance Department (TAD) goals are to meet the basic needs of families and individuals, while working with them to attain self-sufficiency, and to promote work and personal responsibility.

1 (877) 410-8829

General Information: (909) 388-0245

http://hs.sbcounty.gov/tad/Pages/welcome.aspx

The following programs are available through TAD:

**C4Yourself** - online application for Medi-Cal benefits, CalFresh (Food Stamps) and CalWORKS. www.c4yourself.com

**CalWORKS** - time limited program that provides financial assistance and Welfare-to-Work services to families with children. Homeless Assistance is included in this program.

**Housing Support Program** - provides immediate housing options for unsheltered families. Must apply at TAD office directly.

**Child Care Program** - provides child care reimbursements to providers on behalf of current CalWORKS recipients who are in an approved work or training program.

**Food Stamp Program** - nutritional assistance program designed to assist single individuals and families with little or no income to buy food.

**Foster Care Program** - provides financial assistance for children in need of substitute parenting who have been removed from the home.

**General Relief Program** - provides loan assistance to indigent individuals and families in temporary need of housing, food, and/or transportation.

Medi-Cal Program - provides for health care for certain qualifying residents. Apply at C4Yourself.

ADELANTO #48		
10875 Rancho Rd. Adelanto, CA 92301	(760) 530-2900	
HESPERIA #08		
9655 9th Ave. Hesperia, CA 92345	(760) 956-4697	

Page **6** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
LGBT			

#### THE LGBT COMMUNITY CENTER OF THE DESERT

The McDonald Wright Building 1301 North Palm

(760) 416-7790 https://www.thecenterps.org/ Free

Varies

Canyon Dr., 3rd Floor Palm Springs, CA 92262

The Center provides a safe and supportive environment for health, wellness, educational and social programs where people off all ages and backgrounds are welcome.

#### **COUNSELING SERVICES**

#### **CENTRAL VALLEY REGION**

ARROWHEAD REGIONA	L MEDICAL CENTER BEHA	VIORAL HEALTH UNIT	
400 N. Pepper Ave Colton, CA 92324	(909) 580-1800	Varies	Varies
CATHOLIC CHARITIES			
1450 N. "D" St. San Bernardino, CA 92405	(909) 388-1329	Varies	Varies
<b>COMMUNITY HOSPITAL</b>	OF SAN BERNARDINO		
1805 Medical Center Drive San Bernardino, CA 92411	(909) 877-6333	Varies	Varies
FAMILY SERVICES AGE	NCY (SAN BERNARDINO)		
1669 North "E" St. San Bernardino, CA 92405	(909) 886-6737	Varies	Varies
<b>INLAND BEHAVIORAL A</b>	ND HEALTH SERVICES		
1963 N. "E" St. San Bernardino, CA 92405	(909) 881-6146	Varies	Varies
<b>MESA COUNSELING - RI</b>	ALTO		
850 E. Foothill Blvd. Rialto, CA 92376	(909) 421-9301	Varies	Varies
NEW DAY INSTITUTE (SA	AN BERNARDINO)		
1600 N. Arrowhead Ave. San Bernardino, CA 92405	(909) 883-2312	Varies	Varies

Page 7 of 38 Rev. April 2020

<sup>\*</sup>Access Unit Department of Behavioral Health Counseling Referrals 24 hours a day, 7 days a week: 888-743-1478.

Program Title	Contact	Cost	Languages/Service	
PHOENIX SERVICES/CO	UNTY OF SAN BERN	ARDINO		
820 E. Gilbert Street San Bernardino, CA 92415	(909) 387-7200	Varies	Varies	
SOUTH COAST COMMU	NITY SERVICES (RED	DLANDS)		
1030 Nevada Street, Suite 200 Redlands, CA 92373	(909) 792-0747	Varies	Varies	
SOUTH COAST COMMUN	NITY SERVICES (YUC	CAIPA)		
34324 Yucaipa Blvd., Suite B-D Yucaipa, CA 92399	(909) 790-0210	Varies	Varies	
VICTOR COMMUNITY SE	RVICES			
1505 W. Highland Ave. San Bernardino, CA 92411	(909) 522-4656	Varies	Varies	
WEST VALLEY REGION	L			
ALTA LOMA PSYCHOLO	GICAL ASSOCIATIO	N		
9089 Baseline Road, Rancho Cucamonga, CA 91730	(909) 980-3567	Varies	Varies	
BILINGUAL FAMILY COL	INSELING CENTER (	PROP 36)		
317 W. "F" St. Ontario, CA 91762	(909) 986-7111	Varies	Varies	
FAMILY SERVICES AGE	NCY (FONTANA)			
9161 North Sierra Ave, Suite 212 Fontana, CA 92335	(909) 822-3533	Varies	Varies	
MARIPOSA COUNSELIN	G			
2940 Inland Empire Blvd. Ontario, CA 91764	(909) 458-1350	Varies	Varies	
NEW DAY INSTITUTE (FONTANA)				
16823 Arrow Blvd. Fontana, CA 92335	(909) 355-3888	Varies	Varies	
NEW DAY INSTITUTE (CI	HINO)			
11780 Central Ave, Suite 100 Chino, CA 91710	(909) 517-2020	Varies	Varies	

Page **8** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
PACIFIC CLINICS			
2990 E. Inland Empire Blvd., Suite 101 Ontario, CA 91764	(909) 980-3427	Varies	Varies
VISTA COMMUNITY COU	NSELING		
17216 Slover Ave. Bldg. L Fontana, CA 92337	(909) 854-3420	Varies	Varies
WEST END FAMILY COU	NSELING		
855 N. Euclid Ave. Ontario, CA 91762	(909) 983-2020	Varies	Varies
<b>MOUNTAIN REGION</b>			
FAMILY SERVICES AGEN	NCY (CRESTLINE)		
23406 Crest Forest Drive Crestline, CA 92352	(909) 338-4689	Varies	Varies
<b>LUTHERAN SOCIAL SER</b>	VICES		
41945 Big Bear Blvd., Suite 200 Big Bear Lake, CA 92315	(909) 886-5070	Varies	Varies
DESERT REGION			
BARSTOW COUNSELING			
1841 E. Main St. Barstow, CA 92311	(760) 255-5700	Varies	Varies
CRISIS CENTER			
16460 Victor St. Victorville, CA	(760) 245-8837	Varies	Varies
HI-DESERT BEHAVIORAL	L HEALTH SERVICES		
57407 29 Palms Hwy, Suite F Yucca Valley, CA 92284	(760) 366-1541	Varies	Varies
<b>LUTHERAN SOCIAL SER</b>	VICES		
82820 Trona Road Trona, CA 93562	(760) 372-5159	Varies	Varies
NEEDLES BEHAVIORAL	HEALTH CENTER		
1600 Bailey Ave, Unit 2 Needles, CA 92363	(760) 326-9313	Varies	Varies
OASIS COUNSELING			
500 Melissa Ave. Barstow, CA 92311	(760) 255-1083	Varies	Varies

Page **9** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
TELECARE MENTAL HEA	ALTH CRISIS CENTER		
12240 Hesperia Road Victorville, CA 92395	(760) 245-8837	Varies	Varies
VICTOR VALLEY BEHAV	IORAL HEALTH		
12625 Hesperia Road Victorville, CA 92395	(760) 955-1777	Varies	Varies
VICTOR VALLEY COMMU	JNITY SERVICES COUN	NCIL	
16692 Mojave Dr. Victorville, CA 92395	(760) 243-9646	Varies	Varies
CRISIS WALK- IN CLINI	cs		
EAST VALLEY			
850 E. Foothill Blvd. Rialto, CA 92376	(909) 421-9495	Varies	Varies
HIGH DESERT			
12240 Hesperia Rd. Victorville, CA 92395	(760) 245-8837	Varies	Varies
<b>MORONGO BASIN AREA</b>			
7293 Dumosa Ave, Suite #2 Yucca Valley, CA 92284	(855) 365-6558	Varies	Varies
•	*FOR ALL NUMBE	ERS USE 711 FOR TTY	USERS.
<b>NOVELL &amp; NOVELL COU</b>	NSELING SERVICES		
29748 Rancho California Road Temecula, CA 92591	(951) 252-9911 Fax: (951) 695-6215	Varies	Varies

Individual, family, couples, teen, and children counseling: Anger management: Child Abuse and Domestic abuse: Teen sexual offender program: Play therapy: Grief group for children: Family Law court reunification counseling.

#### **OLIVE BRANCH COUNSELING CENTERS**

#### **RANCHO CUCAMONGA CENTER**

9033 Baseline Rd., (909) 989-9030 Varies E, Sp

Suite A Fax: (909) 466-4594 Rancho Cucamonga, CA http://www.olivebranchcou

91730 nseling.org/

Page 10 of 38 Rev. April 2020

Program Title	Contact	Cost	Languages/Service
RIVERSIDE CENTER			
4041 Brockton Ave., Riverside, CA 92501	(909) 989-9030 Fax: (951) 369-1145 http://www.olivebranchcounseling.org/	Varies	E, Sp

Services offered: Individual, marital, couple, family and group counseling. Co-parent/parenting group, domestic violence, child battery and anger management group counseling. Teen group, grief counseling, crisis counseling, depression/anxiety, eating disorder, divorce/stepfamily problems. Call for further information.

#### RIVERSIDE COUNTY DEPARTMENT OF MENTAL HEALTH

#### RIVERSIDE COUNTY REGIONAL MEDICAL CENTER EMERGENCY TREATMENT SERVICES (ETS)

9990 County Farm Road, (951) 358-4881 Varies E,Sp Suite 4 http://www.rcdmh.org/

Riverside, CA 92503

Provides psychiatric emergency services 24 hours a day, 7 days a week for all ages, which includes evaluation, crisis intervention, and referrals for psychiatric hospitalization, as needed for adults, children, and adolescents. Consumers may be referred to the Inpatient Treatment Facility (ITF) or other private hospitals.

TELECARE RIVERSIDE CRISIS STABILIZATION SERVICES				
47-825 Oasis St. Indio, CA 92201	(760) 863-8600 Or (760) 863-8455	Varies	E,Sp	
	http://www.rcdmh.org/			

Provides psychiatric emergency assessment and crisis stabilization for up to 24 hours for all ages. Services include evaluations, crisis intervention and referral for psychiatric hospitalization. Telecare Riverside Crisis Stabilization Services operate 24 hours a day, 7 days a week. This facility is also a 5150 provider.

### THE CAROLYN E. WYLIE CENTER FOR CHILDREN, YOUTH & FAMILIES

4164 Brockton Ave (951) 683-5193 Varies E, Sp

Riverside, CA 92501 Fax: (951) 683-6019 https://wyliecenter.org/

A nonprofit organization in Riverside, California – offering intervention, education, and treatment services for children, youth, and families to surrounding communities.

#### **RIVERSIDE LATINO COMMISSION COUNSELING CENTER**

1612 First St. (760) 398-9000 Varies E, Sp

Coachella, CA 92236 Fax: (760) 398-9790

https://www.latinocommis

sion.com/

The mission of the Riverside County Latino Commission is to provide programs and services for those in our community who are facing problems of substance abuse and/or problems with mental health issues.

Page 11 of 38 Rev. April 2020

Program Title	Contact	Cost	Languages/Service
VICTOR COUNSELING	SUPPORT SERVICES		
LAKE ELSINORE			
265 San Jacinto River Road, Suite #107 Lake Elsinore, CA 92530	(951) 674-9243 http://www.victor.org/	Varies	Varies
VICTORVILLE			
15400 Cholame Rd Victorville, CA 92392	(760) 245-4695 http://www.victor.org/	Varies	Varies
DIABETES			
<b>EISENHOWER MEDICAL</b>	<b>CENTER</b> ; <b>DIABETES EDI</b>	UCATION PROGRAM	
39000 Bob Hope Dr. Probst Suite 100-B Rancho Mirage,	(760) 340-3911 www.emc.org	Free	E, Sp

Free Diabetes Classes Open to the Community: Must call to register Pre-Diabetes & Diabetes Education

## LOMA LINDA UNIVERSITY MEDICAL CENTER/DIABETES SUPPORT GROUP/LLUMC DIABETES TREATMENT CENTER

11285 Mountain View (909) 558-3022 Contact for payment Plaza, Suite 40 Fax: (909) 558-3023 information

Loma Linda, CA 92354 <a href="https://medical-">https://medical-</a>

center.lomalindahealth.org/ our-services/diabetes

Comprehensive 5-session series on Diabetes self-management skills according to American Diabetes Association curriculum. Taught by nationally certified Diabetes educators, Registered Nurses, and Registered Dietitians. Education provided to groups: provided on a one-to-one basis to patients with visual, auditory, cognitive, or developmental challenges. Insulin pump therapy provided by Nurse Practitioner. Continuous glucose monitoring for 7 days provided by Registered Nurse and Nurse Practitioner. Accepts SSI and Medi-Cal.

E, Sp

#### **DISABILITY RESOURCES**

CA 92270

#### **CALIFORNIA DEPARTMENT OF REHABILITATION - SAN BERNARDINO COUNTY OFFICES**

ONTARIO BRANCH			
3595 Inland Empire Blvd. Bldg. 4 Ontario, CA 91764-5921	(909) 948-6050 TTY- (844) 729-2800 www.dor.ca.gov	Varies	E, Sp
SAN BERNARDINO BRAI	NCH		
464 West Fourth Street Suite 152 San Bernardino, CA 92401-1419	(909) 383-4401 TTY – (844) 729-2800 www.dor.ca.gov	Varies	E, Sp

Page **12** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
VICTORVILLE BRANCH			
15415 W. Sand Street – L2 Victorville, CA 92392-2313	(760) 243-6024 TTY – (844) 729-2800 www.dor.ca.gov	Varies	E, Sp

#### CALIFORNIA DEPARTMENT OF REHABILITATION - RIVERSIDE COUNTY OFFICES

INLAND EMPIRE DISTRIC	T		
2010 Iowa Avenue, Suite 100 Riverside, CA 92507	(951) 782-6650 TTY – (844) 729-2800 www.dor.ca.gov	Varies	E, Sp
BLYTHE BRANCH			
1 College Drive, Suite PE Building Blythe, CA 92225	(760) 922-2118 www.dor.ca.gov	Varies	E, Sp
PALM DESERT BRANCH			
73-720 Fred Waring Drive, Suite 102 Palm Desert, CA 92260- 2564	(760) 674-0262 TTY – (844) 729-2800 www.dor.ca.gov	Varies	E, Sp
TEMECULA BRANCH			
27555 Ynez Road , Suite 310 Temecula, CA 92591- 4678	(951) 639-4451 TTY – (884) 729-2800 www.dor.ca.gov	Varies	E, Sp

The California Department of Rehabilitation works in partnership with consumers and other stakeholders to provide services and advocacy resulting in employment, independent living and equality for individuals with disabilities.

COMMUNITY ACCESS C	ENTER		
6848 Magnolia Avenue Suite 150 Riverside, CA 92506	(951) 274-0358 TDD/TTY - hearing impaired (951) 274-0834 Fax: (951) 274-0833 http://www.ilcac.org/index.htm	Varies	E, Sp, Sign

The mission of Community Access Center is to empower persons with disabilities to control their own lives, create an accessible community and advocate to achieve complete social, economic, and political integration. The Community Access Center provides information, supportive services and independent living skills training.

We provide the following Core Services: Systems Advocacy, Individual Advocacy/Peer Counseling, Assistive Technology, Senior Low Vision Programs, IDEA Advocacy, ADA Compliance Reviews, and Disaster Planning.

Page 13 of 38 Rev. April 2020

**Program Title Contact** Languages/Service Cost

#### INLAND REGIONAL CARE CENTER; DEVELOPMENTALLY DISABLED

1365 S. Waterman Ave (909) 890-3053 Free Varies

San Bernardino, CA 92408 Fax: (909) 890-3001 P.O. Box 19037 www.inlandrc.org

San Bernardino, CA 92423

Inland Regional Center, (IRC), is a community based, private, non-profit, agency which assists individuals with a developmental disability obtain services and supports that enhance quality of life and increases independence, inclusion, and normalization.

#### JONBEC CARE, INCORPORATED YUCAIPA ADULT DAY CARE

12980 2nd St. (909) 790-4012 Varies Serves Redlands. Highland, San Fax: (909) 790-3615 Yucaipa, CA 92399

Bernardino, Loma Linda, www.jonbeccare.com/yucaip Grand Terrace, Banning a-adult-day-center/

and Beaumont

JonBec Care provides comprehensive community based programs for individuals with intellectual disabilities including residential and adult day care services.

#### DOMESTIC VIOLENCE ASSISTANCE

#### DOVES DOMESTIC VIOLENCE OUTREACH SHELTER, BIG BEAR

41943 Big Bear Blvd. (909) 866-1546 Free Varies

Big Bear Lake, Toll free hotline: CA 92315-3646 (800) 851-7601

P.O. box 3646 http://www.doves4help.org/

Big Bear Lake, CA 92315

24-hour hotline and shelter for battered women and children. Safe house for battered women. Professional counseling for men, women, and children. Legal assistance and advocacy, women's support groups.

#### **MORONGO BASIN UNITY HOUSE**

7237 Joshua Lane (760) 366-9663 Free Varies Yucca Valley, CA 92284

Outreach office: (760) 366-1247 unityhome.org

Unity Home provides domestic violence victim services, shelter, outreach services, legal assistance, and legal referrals. All services are for victims of domestic violence and their children.

#### **SHELTER FROM THE STORM**

**ADMINISTRATIVE** Varies (760) 674-0400

73550 Alessandro Dr. Suite 103

Palm Desert, CA 92260

Page 14 of 38 Rev. April 2020

Program Title	Contact	Cost	Languages/Service
OUTREACH CENTERS 73550 Alessandro Dr. Suite 103 Palm Desert, CA 92260	(760) 674-0400		Varies Varies
82-675 Hwy 111 1st Floor Indio, CA 92201	(760) 863-8363		valles
14-201 Palm Dr. Suite 108 Desert Hot Springs, CA 92240	(760) 288-3313		Varies
68625 Perez Rd. Cathedral City, CA 92234	(760) 773-6731		Varies

Shelter from the Storm provides comprehensive services to victims of domestic violence—professionally, ethically, and compassionately.

#### SAFE ALTERNATIVES FOR EVERYONE (S.A.F.E.)

28910 Pujol St. (951) 587-3900 Free Varies

Temecula, CA 92590 Fax: (951) 587-3902

http://www.safefamiliesca.org/

S.A.F.E. is committed to providing services for children, youth and families who have experienced or are at risk of abuse and violence.

#### WOMENHAVEN, INC. THE CENTER FOR FAMILY SOLUTIONS

510 W. Main St. (760) 353-6922 Serves Southern E, Sp

Suite 106 24- Hour Crisis Line: California El Centro, CA 92243 (760) 353-8530

> Fax: (760) 353-8441 http://www.womanhaven.

org/

Domestic violence services, individual and group counseling, outreach, emergency shelter, legal assistance, drop-in center, TROs, crisis services, transitional housing, prevention and educational program, information and referral, batterer's treatment program.

#### **DOMESTIC VIOLENCE ASSISTANCE**

#### NATIONAL DOMESTIC VIOLENCE HOTLINE: (800) 799-7233

(760) 955-8723

Child Abuse Hotline San (800) 827-8724

Bernardino County

A Better Way Shelter

Desert Manna Ministries (760) 256-7797

Desert Sanctuary/Haley (800) 982-2221

House

Page **15** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
Family Assistance Hotline	(760) 949-4357		
Haley House, Barstow	(760) 252-3441		
House of Ruth Hotline	(909) 988-5559		
Inland Temporary Housing	(909) 796-6381		
Lucerne Valley	(760) 248-2064		
Mary's Mercy Center	(909) 889-2558		
Option House	(909) 381-3471		
Pacific Lifeline	(909) 931-2624		
Project Sister	(909) 626-4357		
Victor Valley Hotline	(760) 955-8723		

#### **HEALTH EDUCATION**

#### RIVERSIDE MEDICAL CLINIC CHARITABLE FOUNDATION

Suite 220 Riverside, CA 92506 P.O. Box 2605 Riverside, CA 92516

7177 Brockton Avenue

(951) 682-2753 Fax: (951) 682-2755 http://rmccharity.org/ Varies

Offers monthly support groups for chronic diseases and other conditions, including Alzheimer's, endometriosis and prostate cancer. RMCCF presents health-based events and lectures with its community partners, works to provide innovative programs focused on preventing bullying and pediatric obesity.

Free

#### **HEARING/VISION DISABLED**

#### **BLINDNESS SUPPORT SERVICES, INC.**

3696 Beatty Dr. Suite A (951) 341-8359 Free Serves Riverside and San Riverside, CA 92506 Fax: (951) 341-6335 Bernardino Counties www.blindnesssupport.com

Assistance for persons with blindness and visual impairments. Information and Referral, including housing; support counseling, braille/tape transcription, pre-vocational training, peer support and housing assistance. Also programs that assist with rehabilitation technology. Community education and presentations.

Page **16** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
BRAILLE INSTITUTE			
70-251 Ramon Rd. Rancho Mirage, CA 92270	(760) 321-1111 Fax: (760) 321-9715	Free	Varies

Free programs and services for visually impaired persons. Classes, technology, low vision consultations (non-medical), seminars, audio book library, orientation and mobility, social events, youth and young adult programs. Access to adaptive equipment.

#### **CENTER ON DEAFNESS – INLAND EMPIRE (CODIE)**

3576 Arlington Ave. Suite (951) 275-5000 Free Serves Riverside and San Bernardino Counties VP: (951) 275-0640 VP: (951) 801-5674 Fax: (951) 275-0055 http://codie.org/

The organization's general purposes and powers are directed around the promotion of the social, recreational, cultural, educational, and vocational welfare of its Deaf and Hard of Hearing constituents.

#### INLAND EMPIRE LIGHTHOUSE FOR THE BLIND, INC.

359 E. Parkcenter Circle (909) 884-3121 Varies E, Sp
South Fax: (909) 884-2964
San Bernardino, www.ielighthouseforthebli
CA 92408 nd.org

Independent Living Skills (ILS): Peer counselors provide workshops, support groups, and individual instruction in basic independent living skills/care, pre-vocational counseling and training, and socialization skills.

<b>JESTERS HEARING AID</b>	CENTER INC.		
532 East Florida Ave Hemet, CA 92543	(951) 929-2122 https://jestershearing.com	Varies	Varies
595 East 6th St Beaumont, CA 92223	(951) 845-8150 https://jestershearing.com	Varies	Varies

Provides hearing testing, and hearing aids sales and repairs.

<b>PALM SPRINGS HEARIN</b>	G AID CENTER		
353 S Palm Canyon Dr Suite-A Palm Springs, CA 92262	(760) 325-3240 Fax: (760) 325-4180 http://www.pshac.com/	Varies	Varies
70-065 HWY 111 Suite-5 Rancho Mirage, CA 92270	(760) 770-1703 Fax: (760) 770-8704 http://www.pshac.com/	Varies	Varies

Provides hearing testing and hearing aids sales.

Page **17** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
VALLEYWIDE HEARING	AID CENTER INC.		
HEMET 2143 West Florida Avenue Hemet, CA 92545	(951) 925-8100 https://www.valleywidehe aringaidcenter.com/	Varies	Varies
RIVERSIDE 2995 Van Buren Blvd Suite A2 Riverside, CA 92503	(951) 925-8100 https://www.valleywidehe aringaidcenter.com/	Varies	Varies

ValleyWide Hearing Aid Center provides services for children and adults and carries the latest models in hearing aids and hearing assistive devices.

#### **HIV/AIDS SUPPORT**

Call 1 (800) 722-4777 to make an appointment for all clinic services.

HESPERIA HEALTH CENTER			
16453 Bear Valley Rd Hesperia, CA 92345	Varies	Varies	
ONTARIO HEALTH CENTER			
150 E. Holt Blvd. Ontario, CA 91761	Varies	Varies	
SAN BERNARDINO HEALTH CENTE	R		
606 E. Mill Street San Bernardino, CA 92415	Varies	Varies	

Services offered: HIV services, reproductive health, immunizations, maternal health, primary care, pediatrics, TB skin testing

<b>DESERT AIDS PROJECT</b>			
1695 N. Sunrise Way Palm Springs, CA 92262	(760) 323-2118 https://www.desertaidspro ject.org/	Varies	Serves east Riverside County and parts of San Bernardino County

DAP offers primary care, HIV and hepatitis specialty care, dentistry, and behavioral health.

#### RIVERSIDE COUNTY DEPARTMENT OF PUBLIC HEALTH: HIV/STD PROGRAM

\*Always call for updated testing hours & appointments

RIVERSIDE NEIGHBORHOOD HEALTH CENTER				
7140 Indiana Ave	(951) 358-6000	Free	Varies	
Riverside, CA 92501	http://www.rivcohivaids.or	·g/		

Page 18 of 38 Rev. April 2020

<b>Program Title</b>	Contact	Cost	Languages/Service		
PERRIS FAMILY CARE CENTER					
308 E. San Jacinto Ave Perris, CA 92570	(951) 940-6700 http://www.rivcohivaids.org/	Free	Varies		
Offer free HIV antibody tes	ting.				
HOMELESS RESOUR	CES				
ALL AREAS					
Home Energy Assistance Program (HEAP)	(909) 723-1680 - appts (909) 723-1681 - appts (909) 723-1500 - workshop (909) 723-1620 - general info www.co.san- bernardino.ca.us/eeeshea p.html		Rental or Utility Assistance		
Meals On Wheels	(909) 891-3930 www.mealcall.org		Age 60+ Food and/ or Clothing		
WIC (Women, Infants, Children)	(800) 472-2321 www.sbcounty.gov/wic		Food and/ or Clothing		
CENTRAL VALLEY					
CATHOLIC CHARITIES					
1800 Western Ave, Ste. 107 San Bernardino, CA 92411	(909) 880-3625	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Rental or utility assistance</li> <li>Additional resources services Counseling and immigration services available</li> </ul>		
DIOCESE OF SAN BERN	ARDINO				
1201 E. Highland Ave. San Bernardino, CA	(909) 475-5300	Varies	Food and/or clothing		
FAMILY SERVICES ASS	OCIATION				
612 Lawton St. Redlands, CA 92374	(909) 793-2673	Varies	<ul> <li>Food and/or clothing</li> <li>Rental or Utility     Assistance</li> <li>Additional     Resources/Services</li> </ul>		

Page **19** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
FIRST UNITED METHOD	IST		
1 E. Olive Ave. Redlands, CA 92373	(909) 793-2118	Varies	<ul><li>Food and/or clothing</li><li>Showers</li></ul>
FOOTHILL AIDS PROJE	СТ		
362 Orange Show Lane San Bernardino, CA 92408	(909) 884-2722	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Shelter</li> <li>Additional Resources/Services</li> </ul>
FRAZEE COMMUNITY C	ENTER		
1140 W. Mill Street San Bernardino, CA 92412	(909) 889-4424	Varies	<ul> <li>Food and/or clothing</li> <li>Shelter</li> <li>Additional Resources/Services</li> </ul>
HELPING HANDS PANT			
1455 E. 3rd St. San Bernardino, CA 92408	(909) 796-4222	Varies	<ul> <li>Food and/or clothing</li> </ul>
MARY'S MERCY CENTE	R		
641 N. Roberds Ave. San Bernardino, CA 92411	(909) 889-2558	Varies	<ul> <li>Food and/or clothing</li> <li>Shelter</li> <li>Showers</li> <li>Additional Resources/Services</li> <li>Medical screenings &amp; dental clinics</li> </ul>
MERCY HOUSE			
247 E. 7th Street San Bernardino, CA 92410	(909) 888-4800	Varies	<ul> <li>Food and/or or clothing</li> <li>Transportation</li> <li>Shelter</li> <li>Showers</li> </ul>
TEMPLE MISSIONARY E	BAPTIST		
1583 Union St. San Bernardino, CA 92411	(909) 888-2038	Varies	<ul> <li>Food and/or or clothing</li> <li>Additional Resources/Services</li> </ul>
THE BLESSING CENTER	₹		
760 E. Stuart St. Redlands, CA 92374	(909) 793-5677	Varies	<ul><li>Food and/or clothing</li><li>Showers</li></ul>

Page **20** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
			<ul> <li>Additional Resources/Services</li> </ul>
THE ROCK CHURCH			
2345 S. Waterman Ave. San Bernardino, CA 92408	(909) 825-8887	Varies	<ul><li>Food and/or clothing</li><li>Additional</li><li>Resources/Services</li></ul>
THE SALVATION ARMY			
746 W. 5th Street San Bernardino, CA 92410	(909) 888-1337	Varies	<ul> <li>Food and/or clothing</li> <li>Shelter</li> <li>Additional Resources/Services</li> </ul>
THE WAY WORLD OUTR	EACH		
1001 N. Arrowhead Ave. San Bernardino, CA 92410	(909) 884-1385	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Additional Resources/Services</li> </ul>
WEST VALLEY			
ABUNDANT LIVING OUT	REACH CENTER		
9269 Utica Ave, Ste. 125 Rancho Cucamonga, CA	(909) 476-0300	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Shelter</li> <li>Resources/Services</li> <li>Snack packs, ride vouchers,</li> <li>phone/cell, hotel vouchers,</li> <li>shelter</li> </ul>
<b>CARING FOR THE HILLS</b>			
15558 Avery Street Chino Hills, CA 91709	(909) 597-1454	Varies	<ul> <li>Food and/or clothing</li> </ul>
CATHOLIC CHARITIES			
904 E. California St Ontario, CA 91761	(909) 391-4882	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Rental or Utility     Assistance</li> <li>Additional     Resources/Services</li> <li>Counseling and     immigration services     available as well</li> </ul>
FAMILY RESOURCE CEN	NTER		
9791 Arrow Route Rancho Cucamonga, CA 91730	(909) 477-2781	Varies	<ul><li>Food and/or clothing</li><li>Additional</li><li>Resources/Services</li></ul>

Page **21** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
FOOTHILL AIDS PROJE	СТ		
233 W. Harrison Ave. Claremont, CA 91711	(909) 482-2066	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Shelter</li> <li>Additional         Resources/Services</li> <li>Provides services to individuals with         HIV/AIDS</li> </ul>
<b>GOD ALWAYS PROVIDE</b>	S (GAP)		
8786 Helms Ave, Ste. A Rancho Cucamonga, CA 91730	(909) 945-1020	Varies	Food and/or clothing
MERCY HOUSE			
435 S. Bonview Ontario, CA 91761	(909) 460-6768	Varies	<ul><li>Food and/or clothing</li><li>Transportation</li><li>Shelter</li><li>Showers</li></ul>
ONTARIO CHRISTIAN CI	ENTER		
1336 N. Baker Ave. Ontario, CA 91764	(909) 983-5269	Varies	Food and/or clothing
WATER OF LIFE FOOD \	WAREHOUSE		
16815 Spring St. Fontana, CA 92335	(909) 463-0103	Varies	Food and/or clothing
DESERT REGION			
ASSEMBLY OF GOD/LIV			
21811 Ottawa Rd. Apple Valley, CA	(760) 247-6488	Varies	<ul> <li>Food and/or clothing</li> </ul>
CALVARY CHAPEL			
15081 Center St. Victorville, CA	(760) 241-0778	Varies	<ul> <li>Food and/or clothing</li> </ul>
CATHOLIC CHARITIES			
16051 Kasota Road, Ste. 700 Apple Valley, CA 92307	(760) 242-2311	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Rental or utility         assistance</li> <li>Additional         resources/services</li> <li>Counseling         immigration services         available as well</li> </ul>

Page **22** of **38** Rev. April 2020

Language Guide: (A) rmenian, (Ar) abic, (Ca) ntonese, (Ch) inese, (E) nglish, (Fa) rsi, (Hi) ndi, (Hm) ong, (I) talian, (J) apanese, (Kh) mer, (K) orean, (L) aotian, (M) andarin, (R) ussian, (Sa) moan, (Sp) anish, (Tag) alog, (T) hai, (V) ietnamese

Program Title	Contact	Cost	Languages/Service
CATHOLIC CHARITIES			
703 E. Main Street Barstow, CA 92311	(760) 256-3733	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Rental or utility         assistance</li> <li>Additional         resources/services</li> <li>Counseling         immigration services         available as well</li> </ul>
DESERT MANNA			
209 N. 1st Ave. Barstow, CA 92311	(760) 256-7797	Varies	<ul> <li>Food and/or clothing</li> <li>Transportation</li> <li>Rental or utility assistance</li> <li>Shelter</li> <li>Showers</li> <li>Additional resources/services</li> <li>Bus vouchers to travel to verifiable place of residence or employment (up to \$50)</li> </ul>
DESERT SANCTUARY			
705 E. Main Barstow, CA 92311	(760) 256-3733	Varies	<ul> <li>Food and/or clothing</li> <li>Additional         resources/services</li> <li>Clothing, hygiene         items, household         items, diapers</li> </ul>
FEED MY SHEEP			
15260 Nisqualli Rd Victorville, CA 92395	(760) 243-2043	Varies	Food and/or clothing
FIRST CHRISTIAN CHUI	RCH		
17746 George Blvd. Victorville, CA 92395	(760) 246-4100	Varies	Food and/or clothing
FOURSQUARE CHURCH	1		
10931 Lawson Street Adelanto, CA 92301	(760) 246-8445	Varies	Food and/or clothing

Page **23** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
GATE CHURCH			
11783 Amethyst Rd. Victorville, CA 92395	(760) 949-8979	Varies	Food and/or clothing
HESPERIA GRANGE HAL	.L		
16685 Yucca St. Hesperia, CA 92395	(760) 245-2615	Varies	<ul> <li>Food and/or clothing</li> </ul>
HOLY INNOCENTS			
13230 El Evado Rd. Victorville, CA 92395	(760) 955-6010	Varies	Food and/or clothing
MAKING A DIFFERENCE	MINISTRY		
14616 Valle Vista Road Phelan, CA 92371	(760) 868-3776	Varies	Food and/or clothing
MOLDING HEARTS			
13474 Iroquois Rd. Apple Valley, CA 92308	(951) 403-8446	Varies	<ul><li>Shelter</li><li>Additional resources/ services</li></ul>
SALVATION ARMY			
14585 La Paz Dr. Victorville, CA 92395	(760) 243-5933	Varies	<ul> <li>Food and/or clothing</li> </ul>
SALVATION ARMY			
56592 29 Palms Highway Yucca Valley, CA 92284	(760) 228-0114	Varies	<ul><li>Food and/or clothing</li><li>Rental or utility assistance</li><li>Shelter</li></ul>
SAMARITAN HELPING HA	ANDS		
15527 8th Street Victorville, CA 92395	(760) 243-5933	Varies	<ul><li>Food and/or clothing</li><li>Rental or utility assistance</li></ul>
SET FREE CHRISTIAN FE	ELLOWSHIP		
16949 S. "D" St. Victorville, CA 92395	(760) 241-9428	Varies	<ul><li>Food and/or clothing</li><li>Shelter</li></ul>
VICTOR VALLEY RESCU	E MISSION		
16857 C. Street Victorville, CA 92395	(760) 955-5958	Varies	<ul> <li>Food and/or clothing</li> <li>Showers</li> <li>Additional resources/services</li> <li>Hygiene items, clothing, meals</li> </ul>

Page **24** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
MOUNTAIN REGION			
NEW BEGINNINGS			
117 E. Mojave/Greenway Big Bear City, CA	(760) 245-8866	Varies	Food and/or clothing
INLAND HOUSING SOLU	TIONS		
P.O. Box 239 Loma Linda, CA 92354-0239	(909) 796-6381 http://www.inlandtemporar yhomes.org/	Varies	Varies

Inland Housing Solutions exists to break the cycle of family homelessness in the Inland Empire, by providing housing, case management, and other supportive services to families who have no place to live.

#### CITY OF RIVERSIDE: HOMELESS OUTREACH TEAM - RIVERSIDES ACCESS CENTER

2880 Hulen Place (951) 826-3938 Varies Varies
Riverside, CA 92507 http://www.endhomeless.i
nfo/home.asp

The homeless outreach team assists homeless individuals with connecting to services they need, including: Housing referrals; employment referrals; CA identifications; social security benefits; substance abuse treatment placement; medical services; psychological issues; bus rides home; and other services.

# MARTHA'S VILLAGE & KITCHEN 83-791 Date Avenue Indio, CA 92201 (760) 347-4741 Varies Varies Indio, CA 92201 Fax: (760) 347-9551 Https://marthasvillage.org/

Martha's is a safe, welcoming environment for impoverished and homeless families, children, and individuals, providing a proven robust selection of housing, education, and support services so that they are empowered to transform their lives with dignity.

#### INTERPRETATION SERVICES

CONTINENTAL INTERPRETING SERVICES				
8333 Foothill Blvd. Rancho Cucamonga, CA	(909) 783-4010 https://www.cis- inc.com/riverside-san- bernardino-ontario- interpreting-translation/	Varies	Asl, A, Ar, Ca, Ch, Fa, Hi, I, K, M, R, Sp, Tag, T, V	

Provides interpreting and translation services to the Inland Empire.

Page **25** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
RISE INTERPRETING, I	INC.		
6887 Magnolia Ave. Riverside, CA 92506	<ul> <li>(951) 565-4422</li> <li>Ext 1. Customers</li> <li>Ext 2. Accounting</li> <li>Ext 3. Interpreters</li> <li>Ext 4. Direct to Voicemail</li> <li>Ext 9. Urgent / Emergency matters</li> </ul>	Varies	Serves Riverside and San Bernardino Counties
	Fax: (951) 335-0064 http://riseinterpreting.com/		

RISE is Southern California's most reliable resource for American Sign Language Interpreters. We provide American Sign Language interpreting services in the Southern California region for medical, educational, legal, conference, and business settings.

#### **LEGAL SERVICES**

INLAND COUNTIES LEGA	AL SERVICES		
10565 Civic Center Drive Suite 200 Rancho Cucamonga, CA 91730	(909) 980-0982 Toll Free: 800-977-4257 http://www.inlandlegal.org/	Free	Varies
1040 Iowa Avenue Suite 109 Riverside, CA 92507	(951) 368-2555 Toll Free: 888-245-4257 http://www.inlandlegal.org/	Free	Varies
82632C US Highway 111 Indio, CA 92201	(760) 342-1591 Toll Free: 800-226-4257 http://www.inlandlegal.org/	Free	Varies
13911 Park Ave., Suite 210, 2nd floor Victorville, CA 92392- 2407	(760) 241-7073 Toll Free: 888-805-6455 http://www.inlandlegal.org/	Free	Varies

Inland Counties Legal Services, Inc. is a nonprofit organization providing legal services to low-income persons residing in Riverside and San Bernardino Counties. ICLS targets services to seniors in the greatest social or economic need.

Page **26** of **38** Rev. April 2020

<b>Program Title</b>	Contact	Cost	Languages/Service
INLAND EMPIRE LATIN	O LAWYERS ASSOCIATIO	N, INC.	
2060 University Ave. Suite 113 Riverside, CA 92507	(951) 369-3009 Fax: (951) 369-6211 iella.org	Serves Riverside & San Bernardino County	E, Sp

IELLA provides free legal services to low-income residents of Riverside and San Bernardino Counties. We assist with divorces; legal separation; annulments; child custody; visitation; child support; spousal support; establishing paternity; evictions; wage garnishments; collections; domestic violence restraining orders; civil restraining orders; criminal expungements; felony reclassification to misdemeanor status; and small claims.

#### **LEGAL AID SOCIETY OF SAN BERNARDINO**

588 W. Sixth St., San (909) 889-7328 Call for more information Varies

Bernardino, CA 92410 <a href="http://legalaidofsb.org/">http://legalaidofsb.org/</a>

Provides free attorney consultations and prepares legal documents which allow low income residents access to the court system to address problems with family law, guardianships, conservatorships, individual rights, landlord/tenant and foreclosure disputes.

#### UNITED STATES BANKRUPTCY COURT: RIVERSIDE/SAN BERNARDINO

3420 12th Street General Information: Varies

Riverside, CA 92501- (855) 460-9641

3819 www.cacb.uscourts.gov

The Central District of California covers approximately 40,000 square miles and stretches from the Central Coast area of the state eastward to the Nevada and Arizona borders. The Court has jurisdiction in the seven-county region, comprised of Los Angeles, Orange, Riverside, San Bernardino, Santa Barbara, Ventura, and San Luis Obispo Counties.

#### SENIOR RESOURCES – SAN BERNARDINO/RIVERSIDE COUNTIES

#### CITY OF LAKE ELSINORE SENIOR ACTIVITY CENTER

420 E. Lakeshore Drive (951) 674-2526 Varies Varies

Lake Elsinore, CA 92530 <a href="http://www.lake-">http://www.lake-</a>

elsinore.org/residents/placesschools-facilities/senior-

activity-center

#### **CITY OF MURRIETA SENIOR CENTER**

5 Town Square (951) 304-7275 Varies Varies

Murrieta, CA 92562 <a href="http://www.murrietaca.gov/services/cs/senior/default.asp">http://www.murrietaca.gov/services/cs/senior/default.asp</a>

CITY OF TEMECULA – MARY PHILLIPS SENIOR CENTER

41845 6th Street (951) 694-6464 Varies Varies

Temecula, CA 92590 https://temeculaca.gov/Faciliti

es/Facility/Details/Mary-Phillips-Senior-Center-67

Page 27 of 38 Rev. April 2020

<b>Program Title</b>	Contact	Cost	Languages/Service
FONTANA COMMUNITY	SENIOR CENTER		
16710 Ceres Ave. Fontana, CA 92335	(909) 854-5151 https://www.fontana.org/384. ontana-Community-Senior- Center	Varies /E	Varies
HIGHLAND SNEIOR CEN	NTER		
3102 E. Highland Ave. Patton, CA 92369 P.O. Box 948 Highland, CA 92346	(909) 862-8104 Fax: (909) 862-8196 http://www.highlandseniorce er.com/	Varies nt	Varies
ONTARIO SENIOR CENT	TER		
225 East B Street Ontario, CA 91764	(909) 395-2021 Fax: (909) 395-2471 http://www.ontarioca.gov/recation/parks-and-facilities/community-centers/ontario-senior-cente		Varies
PERRIS HILL SENIOR C	ENTER		
780 E. 21st Street San Bernardino, CA 92404	(909) 384-5436 https://www.ci.san- bernardino.ca.us/cityhall/par	Varies ks	Varies

/centers/perris\_hill\_senior\_cen

ter.asp

#### **OPARC**

#### OPARC: ADULT DEVELOPMENT CENTER: RANCHO CUCAMONGA PASSPORT SENIOR SERVICES

(909) 948-5592 Varies E, Sp 8333 Rochester

Unit 12 Fax: (909) 980-4682 Rancho Cucamonga, www.oparc.com

CA 91730

Community life training for developmentally disabled adults. Passport senior services offers seniors 50 years + with developmental disabilities social and recreational activities in the community.

#### **OPARC: MONTCLAIR ADULT DEVELOPMENT CENTER**

4650 Arrow Highway (909) 625-0213 **Varies Varies** 

Suite G-21 Fax: (909) 625-7375 Montclair, CA 91763 www.oparc.com

Vocational skills for the developmentally disabled adults, including janitorial and yard crews.

Page 28 of 38 Rev. April 2020 Program Title Contact Cost Languages/Service

#### **ALZHEIMER'S & DEMENTIA RESOURCES**

#### **Adult Day Services**

Adult Day Services are programs designed to provide stimulation in a safe environment during the day for adults with physical and mental functional impairment, including individuals with Alzheimer's disease and related disorders. These programs offer an opportunity for social interaction, promote health maintenance, foster independence, provide much-needed respite for family caregivers, or offer family members a safe place for their loved one to stay while they work.

#### Websites Related To assisted Living Facilities:

California Association of Adult Day Services www.caads.org

California Department of Health Care Services www.dhcs.ca.org

California Department of Social Services, Community Care Licensing www.ccld.ca.gov

ADULT BASIC LEARNING ENVIRONMENT, INC

1910 Orange Tree Ln (909) 335-3030 Varies Varies

Redlands, CA 92374-4500

INDEPENDENT OPTIONS, INC

2060 Chicago Ave. (951) 222-2074 Varies Varies

Riverside, CA 92507-2316

LOMA LINDA UNIVERSITY MEDICAL CENTER ADULT DAY HEALTH SERVICES

11406 Loma Linda Dr. (909) 558-6198 Varies Varies

Loma Lina, CA 92354-

3711

MOVING FORWARD ADULT DEVELOPMENTAL CENTER

3381 Chicago Ave. (951) 545-7693 Varies Varies

Riverside, CA 92507-

6815

SAN BERNARDINO ADULT DAY HEALTH CARE CENTER

1102 S Arrowhead Ave. (909) 381-9952 Varies Varies

San Bernardino, CA

92408-2020

Assisted Living

HILLCREST CARE NURSING HOME

4280 Cypress Drive (909) 882-2965 Medi-Cal Serves Inland Empire San Bernardino, CA Fax: (909) 886-2895 and Greater Southern

92407 info@hillcrestcare.com California

We are unique in that we provide for all levels of Alzheimer's, dementia, and brain related disorders with 24 hour nursing care.

Page **29** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
SANTA FE ASSISTED LIV	/ING		
55425 Santa Fe Trail Yucca Valley, CA 92284	(760) 365-0887 Fax: (760) 365-4156 http://www.braswellshealt h.com/santa-fe -assisted- living.nxg	Varies	Varies

Santa Fe Assisted Living is an 85-bed senior living facility with a 24-unit safe, secure Alzheimer's and Dementia wing. Both areas of the facility have caregivers on duty 24 hours a day to provide assistance with the activities of daily living such as bathing, laundry service, meals, medications, housekeeping and transportation.

#### SUNRISE ASSISTED LIVING AT CANYON CREST

Brenda Awe-Eggers (951) 686-6075 Varies Serves Southern 5265 Chapala Drive www.sunriseseniorliving.c California

Riverside, CA 92507 om

Residents enjoy senior-friendly living spaces designed for comfort and safety with a choice of attractive apartments, including a full bath and an emergency call response system. All Sunrise assisted living communities are pet-friendly; some residents even move in with their own approved cat or dog.

#### Care Management

Care management helps older adults and their families determine their needs and find the best available resources to meet those needs.

## LOMA LINDA UNIVERSITY MEDICAL CENTER: SUPPORT GROUP FOR CAREGIVERS OF PEOPLE WITH ALS, PARKINSON'S DISEASE, MULTIPLE SCLEROSIS, ALZHEIMER'S DISEASE OR STROKE

Loma Linda University (909) 558-2128 Varies Varies Varies

Health Care Department http://medical-

of Neurology center.lomalindahealth.o

11370 Anderson Street rg/our-services

Suite 2400

Loma Linda, CA 92354

This group meets to share their stories and experiences of being a caregiver with others who understand.

#### Elder Abuse

Elder abuse is the mistreatment or neglect of an older adult, either self-inflicted or inflicted by someone else. It can take the form of physical, sexual, and/or financial abuse. People with dementia are particularly vulnerable to elder abuse. Please contact any of the following agencies if you suspect abuse of an older adult.

#### **Adult Protective Services**

#### Our APS Goals

The Adult Protective Services (APS) program is mandated by the State of California. San Bernardino County APS strives to have all elders and dependent adults live their lives free from the threat or reality of abuse.

Page 30 of 38 Rev. April 2020

Program Title	Contact	Cost	Languages/Service
APS – CENTRAL INTAKE			
24 Hour Hotline	1 (877) 565-2020	Varies	Varies
BARSTOW			
536 E. Virginia Way Barstow, CA 92311	(760) 256-1435	Varies	Varies
NEEDLES			
1300 Bailey Avenue Needles, CA 92363	(760) 326-9328	Varies	Varies
SAN BERNARDINO			
686 E. Mill Street San Bernardino, CA 92415-0640	(909) 891-9019	Varies	Varies
YUCCA VALLEY			
56357 Pima Trail Yucca Valley, CA 92284	(760) 228-5390	Varies	Varies
VICTORVILLE			
17270 Bear Valley Road, Suite 108 Victorville, CA 92395	(760) 243-8400	Varies	Varies
RANCHO CUCAMONGA			
9445 Fairway View Place, Suite 110 Rancho Cucamonga, CA 91730	(909) 948-6200	Varies	Varies
Adult Protective Services	l'ac Occat	(077) 505 0000	
San Bernard	·	(877) 565-2020	
Riverside Co	ounty	(800) 491-7123	

California Department of Aging (CDA): The CDA administers programs that serve older adults, adults with disabilities, family caregivers and residents in long-term care facilities throughout the State.

Senior Information Line 1 (800) 510-2020 www.aging.ca.gov

#### **Health Associations**

**The Association for Frontotemporal Degeneration:** Provides general information regarding frontotemporal degeneration.

The Association for Frontotemporal Degeneration: 1 (866) 507-7222

Page **31** of **38** Rev. April 2020

Program Title Contact Cost Languages/Service

Lewy Body Dementia Association: Provides general information regarding lewy body dementia.

Lewy Body Dementia Association: <a href="http://www.lbda.org/">http://www.lbda.org/</a>

Parkinson's Disease Association: Provides general information regarding Parkinson's disease.

Parkinson's disease Association: 1 (800) 223-2732

https://www.apdaparkinson.org/

#### **Home Care**

**CARING HEARTS OF CALIFORNIA, INC** 

4959 Palo Verde St. (909) 678-6164 Varies Varies

103A-10

Montclair. CA 91763-2345

**HOME INSTEAD SENIOR CARE** 

13334 Amargosa Rd (844) 209-9449 Varies Varies

Victorville, CA 92392

**SILVERLIGHT IN-HOME CARE** 

3485 University Ave. (951) 934-0312 Varies Varies

Riverside, CA 92501-3326

**SYNERGY HOMECARE** 

1101 California Ave. (951) 280-9808 Call for more information Serves areas in San Suite 100 Fax: (951) 273-3459 Bernardino and

Suite 100 Fax: (951) 273-3459 Bernardino and Corona, CA 92881 http://www.synergyhomec Riverside Counties

are.com/agencies/ca/coro

na/ca18/

Offer patients with Alzheimer's disease the following home care services: personal assistance care, errands and transportation, meal assistance, light housekeeping, companionship.

#### **Hospice Care**

#### BRIGHT SKY HOME HEALTH AND HOSPICE CARE, INC

1323 W Colton Ave. (909) 793-7558 Varies Varies

Redlands, CA 92374-

4554

**HOSPICE OF THE VALLEYS** 

25240 Hancock Ave. (951) 200-7800 Varies Varies

Murrieta, CA 92562-5990

Page **32** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
INLAND VALLEY HOSPI	ICE		
3770 Myers St. Riverside, CA 92503- 4279	(951) 360-5848	Varies	Varies
PACIFIC HOME HEALTH	H NURSING AND HOS	SPICE, INC	
1998 N. Arrowhead Ave. San Bernardino, CA 92405-4116	(909) 882-0988	Varies	Varies
Websites Related to Hosp	pice Care		
California Hospice Founda	tion		www.hospicefoundation.info
Hospice Education Institute	e		www.hospiceworld.info
Hospice Foundation of Am- Insurance & Social Se			www.hospicefoundation.info

The services listed below are sponsored by State and Federal government and may assist you in financial planning and determining healthcare options.

**CA Department of Insurance Consumer Hotline:** Assists with insurance complaints, claims, information and referrals

> CA Department of Insurance Consumer Hotline

1 (800) 927-HELP(4357) & (213) 897-8921

California Health Advocates: Provides counseling related to benefit enrollment & general questions

California Health Advocates
 https://cahealthadvocates.org/

 (855) 613-7080 – CA Senior Medicare Patrol Fraud Hotline

Health Care Options: Select or make changes to Medi-Cal managed care health plans

Health Care Options

1 (800) 430-4263

**Medi-Cal Managed Care Ombudsman:** Provides assistance resolving problems with Medi-Cal Managed Care Plans

Medi-Cal Managed Care Ombudsman

1 (888) 452-8609

**Medi-Cal Telephone Service Center:** Select or make changes to Medi-Cal managed care health plans.

Medi-Cal Telephone Service Center

1 (800) 541-5555

Medicare: Provides health benefits determined by age and severe disability

Medicare

1 (800) MEDICARE (633-4227)

Page 33 of 38 Rev. April 2020

Program Title Contact Cost Languages/Service

#### Social Security: Provides assistance with Social Security matters and Medicare complaints

• Social Security 1 (800) 772-1213

www.ssa.gov

#### Websites Related to Social Security

Administration On Aging www.aoa.gov
 Centers for Medicare & Medicaid Services www.cms.gov

Covered California
 www.coveredca.com/HICAP

Determine eligibility and apply for Medi-Cal

o (aka Medicaid) on-line

Free Benefits Checkup
 www.benefitscheckup.org

o Find programs to help pay for healthcare,

Medications, food and utilities

■ Government Info for Seniors www.usa.gov

California Dept. of Health Care Services
 www.dhcs.ca.gov

Medical Forms

U.S Dept. of Health & Human Services
 www.hhs.gov

#### Legal Assistance & Information

Asset protection, advance directive, and conservatorships are very important issues to consider when planning for your future and making plans for care. It is wise to consult with professional attorney, financial partners, or other specialists to help you with your legal and financial needs.

#### **DENNIS SANDOVAL, A PROFESSIONAL LAW CORPORATION**

3233 Arlington Ave. Riverside, CA 92506-3246 (951) 787-7711

Varies

Varies

#### KATHLEEN ALBREKTSON

108 Orange Tree Ln Redlands, CA 92374 (909) 335-9658

Varies

Varies

#### **THOMAS W. DOMINICK**

215 N. D St. San Bernardino, CA 92401-1733 (909) 889-3691

Varies

Varies

Page **34** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
			8 8 7

#### **Medication Coverage**

When purchasing prescription drugs online, patients should exercise caution. The Federal Food and Drug Administration offers pointers on its websites: <a href="https://www.fsa.gov">www.fsa.gov</a>

>	American Association of Retired Persons (AARP)	1 (800) 456-2277	www.aarp.com
>	Costco	1 (800) 607-6861	www.costco.com
>	Partnership for Prescription Assistance	1 (877) 477-2669	www.pparzx.org
>	Rx Hope	1 (877) 267-0517	www.rxhope.com
>	Veterans Administration	1 (877) 222-VETS	www.va.gov

#### Safety

Alzheimer's causes changes in the brain that may affect safety. Depending on the stage of the disease, these can include changes in judgement, abstract thinking, sense of time/place and behavior. Taking measures to ensure safety at all times can help prevent injuries, and it can help people with dementia feel relaxed and less overwhelmed.

MedicAlert® + Alzheimer's Association Safe Return®

Call 1-888-572-8566 to join.

A 24-hour nationwide emergency response service for individuals who wander or have a medical emergency. We provide 24-hour assistance, no matter when or where the person is reported missing. There is an initial enrollment fee of \$55 and a \$35 annual program fee. Scholarships are available for families in financial need. Contact helpline for information and enrollment.

To report a wandering incident, call 911. Then call 1 (800) 625-3780.

#### **Transportation**

<b>BRASWELLS YUCAIPA L</b>	EISURE MANOR		
32195 Avenue E Yucaipa, CA 92399-1731	(909) 797-1314	Free	E
<b>GOLDEN YEAR RESIDEN</b>	TIAL CARE		
7890 San Benito St. Highland, CA 92346-6353	(909) 335-8335	Varies	E, Tag
MAYVAN MEDICAL TRAN	ISPORT		
46469 Lianne Ct. Temecula, CA 92592-3333	(951) 602-5959 Fax: (951) 968-0682	Varies	Varies

Page **35** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service
TEEN RESOURCES			
<b>BOYS &amp; GIRLS CLUB OF</b>	CATHEDRAL CITY		
32141 Whispering Palms Trail Cathedral City, CA 92234	(760) 324-5844 Fax: (760) 321-2464 http://www.bgcccity.org	Free	Varies

The Boys & Girls Club's mission is to inspire and enable all young people, especially those from disadvantaged circumstances, to realize their full potential las productive, responsible and caring citizens.

## CALIFORNIA FAMILY LIFE CENTER 930 N. State St. (951) 765-6955 Free Varies Hemet, CA 92543 https://www.cflckids.org/home

California Family Life Center's mission is to provide safety, comfort and healing to children suffering from abuse and abandonment.

STARS BEHAVIORAL HE	ALTH GROUP		
San Bernardino County Office Locations			
Community & FRC 1585 S. D St., Suite 101 San Bernardino, CA 92408	(909) 388-2222	Free	Varies
Valley Star Crisis Residential Treatment 780 Gilbert St., Bldg. H San Bernardino, CA 92415	(909) 763-4760 x 100	Free	Varies
Valley Star Morongo Basin CWIC 7293 Dumosa Ave., Ste 2 Yucca Valley, CA 92284	(760) 365-2233	Free	Varies
Valley Star High Desert 12240 Hesperia Road, Suite A Victorville, CA 92395	(760) 245-8837	Free	Varies
One Stop TAY Center, 58471 29 Palms Hwy, Suite 102 Yucca Valley, CA 92284	(760) 853-4888	Free	Varies

Page 36 of 38 Rev. April 2020

Program Title	Contact	Cost	Languages/Service
Riverside County Office Locations Oasis Community Svcs. 81557 Dr. Carreon Blvd. Suite C-9 Indio, CA 92201	(760) 391-6999	Free	Varies
Oasis Vocational Center 81557 Dr. Carreon Blvd., Suite C-10 Indio, CA 92201	(760) 391-4972	Free	Varies

We work closely with individuals, families, other providers and our county partners to bring about change in people's lives.

THE BRIGHTEST STAR, INC.				
Corporate Office 925 S. Riverside Ave. #55 Rialto, CA 92376	(909) 875-2968 http://www.thebrighteststa r.org/home.html	Free	Varies	
Local Office 229 S. Riverside Ave #N Rialto, CA 92376	(909) 384-2199 http://www.thebrighteststa r.org/home.html			

The Brightest Star, Inc. Program, is committed to building dreams and self-esteem in foster and at-risk youths traumatized from some form of abuse, neglect, abandonment, and/or poverty disadvantage.

THE YMCA OF THE EAST VALLEY				
Highland Family YMCA 7793 Central Ave. Highland, CA 92346	(909) 425-9622 http://ymcaeastvalley.org/	Free	Varies	
San Bernardino Family YMCA 808 E. 21 <sub>st</sub> St. San Bernardino, CA 92404	(909) 881-9622 http://ymcaeastvalley.org/	Free	Varies	
Redland Family YMCA 500 East Citrus Ave. Redlands, CA 92373	(909) 798-9622 http://ymcaeastvalley.org/	Free	Varies	

The YMCA of the East Valley is an association of people of all ages, ethnic groups, and religious affiliations founded on Christian principles and dedicated to building strong kids, strong families, and strong communities through programs that develop spirit, mind, and body.

Page **37** of **38** Rev. April 2020

Program Title	Contact	Cost	Languages/Service		
YOUTH VISIONARIES YOUTH LEADERSHIP ACADEMY					
696 S. Tippecanoe Ave. San Bernardino, CA 92408	(909) 723-1695 Fax: (909) 723-1509 http://yvyla-ie.org/site/	Free	Varies		

The organization's purpose is to help enrich the lives of young people through life building activities and instruction in the areas of education, employment, health, mentoring, and community service.

Page **38** of **38** Rev. April 2020